

	Utasítás / <i>Instruction</i>	MU-NGPMH_100_EN
	<b>Minőségpolitika // <i>Quality Policy</i></b>	Ver. 1
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## QUALITY POLICY - NGPMH

As a manufacturer of car engine pumps for the automotive industry, the quality of our products and services is proven by the success of our customers. As a system supplier, we can aim to meet our customers' stringent requirements at all times.

The concept of quality in our company is represented by the following principles: customer satisfaction, efficient organization, zero-defect strategy, employee motivation, partner suppliers and continuous improvement.

### **Customer satisfaction:**

The common goal all of our divisions is to meet the customer requirements by taking in to account all our external and internal requirements trough our products and services.

### **Effective organisation:**

With the efficient organization of all the processes in our company, we want to produce high quality in a cost effective and accurate manner.

### **Zero-defect Strategy:**

Based on the fault-tolerance troubleshooting principle, the zero-defect strategy for each product, process, and service is the designated goal of each department and an additional building block for the company's success.

### **Employee motivation:**

In order to exploit the full potential of our employees, the workplace satisfaction, commitment, quality awareness, and innovation is a constant responsibility of our leadership and an important part of our corporate culture.

### **Suppliers as partners:**

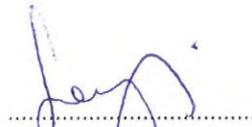
The quality of our products is greatly influenced by our suppliers. We support our suppliers by implementing corrective actions and optimizing the entire process. It is a based on the cooperation partnership for mutual benefit.

### **Continuous improvements:**

Our employees think and act to never give the appearance of satisfaction with achieving partial results and are constantly looking for new ways to improve our products, processes and services.

Our staff and management are committed to this quality policy.

  
 .....  
 Z. Fábán  
 Quality Manager

  
 .....  
 T. Sőregi  
 Executive Director

Bercel, 01/04/2019